

COVID-19 RESPONSE

APRIL 1 - NOVEMBER 30, 2020

The past eight months have seen our support service become even more essential for our clients, many who live alone and have become increasingly isolated and homebound. Throughout the pandemic and its many challenges, we have stayed open and worked diligently to ensure seniors and adults with disabilities continue to receive nutritious meals and a caring contact to help them remain healthy and independent in their own homes. Our service volume has grown this fiscal year with increased meals and clients in our community being served.

Below are some results from eight months of action.

MEALS ON
WHEELS



LA POPOTE
ROULANTE

OTTAWA



72,235
meals
delivered



At the beginning of the pandemic, many clients switched from daily hot meals to weekly bulk frozen meals. Since summer, we have gradually returned to serving hot meals to as many clients as we can from kitchens that have reopened to us. Frozen meals are still being served. In total, 22,164 hot meals and 50,071 frozen meals were delivered.

During this period, we saw an increase in the number of new clients who registered on their own or who were referred by other community support agencies.

1,236
clients served

“ Meals on Wheels and their volunteers are the invisible angels of COVID-19. ”
~ Meals on Wheels client

“ With Meals on Wheels I don't have to go out as much to go grocery shopping. ”
~ Meals on Wheels client