

# COVID-19 RESPONSE

MARCH 25 — MAY 25 2020

Meal delivery service was adjusted for the health and safety of all since a state of emergency was declared by the City of Ottawa on March 25. To reduce the number of face to face interactions, the majority of clients switched from daily hot meals to bulk frozen meals. Below are some results from two months of action.



A 17%\* increase of meals were delivered across Ottawa, including 3,396 hot meals and 15,260 frozen meals.

An increase of 23%\* of seniors and adults with disabilities newly registered to receive meals.



“ Everything is unbelievably different during a pandemic; I appreciate the meal service tremendously. ”

~ Meals on Wheels Client

“ Meals on Wheels is a life saver, especially when we are staying home to stay alive. ”

~ Meals on Wheels Client

\* as compared to the previous 2 months